

Tanshin Plan Service flow from application to delivery

Rev. 2018.12

STEP 1

Web application

Please confirm conditions for shipping, fee and precaution before application.



After fill in the application form, please confirm your E-mail. If you receive the following title message, the application has completed.

Title: クロネコヤマト海外引越 - 単身プラン - お申込みを承りました。

We send E-mail message from following address.

If you settle filter for spam mail, please confirm to be able to receive our E-mail message.

Our E-mail address: tanshin@y-logi.com

STEP 2

Pack your belongings and prepare the documents

Please confirm packing materials and documents included with packing materials. Please check our guide for packing, pack your items and prepare the documents. In case of lack of carton boxes or documents, please contact us.

If you would like to request course upgrade, please confirm the link indicated in our E-mail sent after application.

(Title: クロネコヤマト海外引越 - 単身プラン - お申込みを承りました。)

We will deliver additional packing materials accordingly.

STEP 3

Payment

After packing and documentation, Please confirm our E-mail message sent after application. (Title: クロネコヤマト海外引越 - 単身プラン - お申込みを承りました。) The payment link is indicated the message, please make the payment procedure with credit card.

STEP 4

Request for pick up

After payment, please confirm our E-mail message sent after payment.

(Title:クロネコヤマト海外引越-単身プラン-決済手続き完了)

The link is indicated the message, please make request for pick up.

STEP 5

Transport overseas and delivery

We will handle the customs clearance procedure both in Japan and overseas.

Also we will handle transport overseas. After the customs clearance at the destination, our staff will contact you to fix the delivery schedule.

Required time from pick up to deliver is shown on our website.

Notice: This service is a web-based service. All the above procedures are all done online. If you choose to make course upgrade or payment by phone, an administration fee will apply. Also please note we will transport overseas only in case of the required documents completely. Please confirm another notice shown on our website.

